

## 1. POLICY STATEMENT

We-Mix Global Ltd. is committed to delivering high-quality products and services that consistently exceed the expectations of customers, stakeholders, and other interested parties while maintaining compliance with all applicable laws and international standards.

Quality is embedded in our corporate governance, risk management, and ESG framework. It is a fundamental part of the Company's operational, commercial, and strategic decision-making processes.

This Policy forms the foundation of our Quality Management System (QMS), which is aligned with ISO 9001:2015 and is applied across all business operations, including:

- Commodity trading and sourcing of agricultural products (cocoa, rice, alternative flours, pasta, etc.)
- Warehousing, storage, and logistics
- Supplier management and procurement
- Corporate operations and administrative processes

---

## 2. SCOPE

This Quality Policy applies to all:

- Directors
- Employees
- Contractors
- Suppliers and business partners engaged in operations or service delivery on behalf of the Company

It covers all stages of the product and service lifecycle, from sourcing and procurement to delivery, customer service, and continuous improvement initiatives.

---

## 3. COMMITMENT OF TOP MANAGEMENT

We-Mix Global Ltd.'s leadership commits to:

### 3.1 Resource Allocation

Ensure sufficient and appropriate resources—human, technical, and financial—are provided to consistently deliver products and services that meet or exceed stakeholder expectations.

### 3.2 System Development & Continuous Improvement

Develop, implement, maintain, and continually improve the QMS, integrating:

- Compliance requirements
- International trade regulations
- ESG and sustainability considerations
- Risk management principles

### 3.3 Process Compliance

Ensure all operational processes comply with:

- Statutory and regulatory requirements
- Customer contractual obligations
- International quality standards

### 3.4 Objective Setting & Monitoring

Establish measurable objectives at all levels of the organisation to:

- Ensure delivery of high-quality products and services
- Promote continual performance improvement
- Monitor process outputs and implement corrective or preventive measures

### 3.5 Stakeholder Satisfaction

Determine and satisfy the needs and expectations of customers and other interested parties, enhancing satisfaction and trust through consistent quality delivery.

### 3.6 Communication & Awareness

Promote awareness of the Quality Policy and its objectives throughout the organisation, ensuring all personnel understand their role in achieving and maintaining quality standards.

---

## 4. PERFORMANCE MANAGEMENT & REVIEW

We-Mix Global Ltd. will:

- Conduct planned management reviews of the QMS to verify suitability, adequacy, and effectiveness
- Continuously align quality initiatives with strategic direction and risk management framework
- Maintain transparent reporting of performance metrics internally and externally, where appropriate
- Monitor supplier performance to ensure compliance with quality expectations and risk mitigation

---

## 5. CONTINUOUS IMPROVEMENT

The Company adopts a proactive approach to:

- Identify opportunities for improving processes, products, and services
- Prevent non-conformities and operational inefficiencies
- Integrate lessons learned into policy updates and operational procedures
- Align quality management with ESG objectives, sustainability commitments, and global trade compliance

---

## 6. ACCOUNTABILITY

Responsibility for the QMS and this Quality Policy rests with:

- **Board of Directors** – ultimate accountability for strategy, governance, and compliance
- **Senior Management** – operational oversight, monitoring, and continuous improvement implementation
- **All Employees** – adherence to quality standards and contribution to process excellence

Non-compliance with quality requirements may result in corrective action, escalation, or contractual consequences.

---

## 7. POLICY REVIEW

This Policy is reviewed annually or sooner if operational, regulatory, or strategic changes require. Updates are communicated to all employees, suppliers, and other stakeholders as appropriate.

---

## 8. APPROVAL

Signed on behalf of **We-Mix Global Ltd.**



Managing Director

Date: 01/09/2024